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Kanban in Action: Thoughtfully Observing Flow



Imagine you were hired to provide consulting assistance for a new team just starting out with Kanban. The team has been struggling with their implementation and is looking forward to your expert guidance, support, and advice. It's your first day and you just walked into the team room to look at their board. You want to make smart observations and thoughtful interpretations so you can have meaningful conversations with the team members. The team starts assembling in the team room for the daily standup and you plan on making some comments afterwards.

What comments would you make?

As you review each board, consider the following questions to help you think through your comments to the team (Note: each new board can be treated independently of the others).

- What are you observing?
- Why might that be happening?
- What questions would you ask of the team to learn more?

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